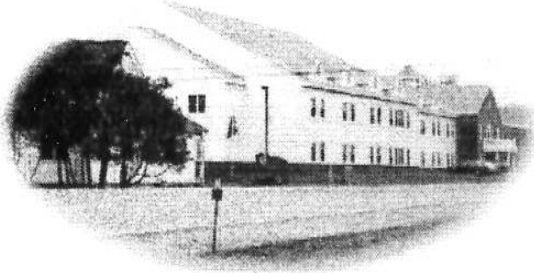


CORONAVIRUS INFORMATION



Grafton County Nursing Home

3855 Dartmouth College Highway • North Haverhill, NH 03774-4909

Phone: (603) 787-6971 • Fax: (603) 787-2035

Dear Family and Friends of Grafton County Nursing Home:

The current COVID-19 outbreak situation means that it is critical that we take every precaution possible. We must prevent this virus from entering our home. Protecting our residents' health and safety is our top priority.

The CDC has done a careful review of the death rate in the elderly, especially those with dementia or chronic diseases. Experts are recommending we take action to limit individuals from entering our building and to ensure sick employees stay home.

Early data shows that:

- The mortality rate for people over 80 in the general population is 15% in China.
- The World Health Organization report estimates the mortality rate at 21.9% for those over 80.

There is a risk that people who appear healthy will enter nursing homes and infect residents. Studies of past viral epidemics where recommending prevention was delayed were not effective. These studies show that the sooner we limit interactions with each other and wash your hands frequently, virus spreads more slowly.

These facts have led many, including the CDC; the Centers for Medicare and Medicaid Services (CMS); and the President of The United States, to recommend nursing homes place "severe limitations" on visitors to nursing homes in "Counties or other Counties adjacent to where a positive Covid-19 has occurred...". These recommendations, are why we have decided to take the difficult step of implementing limitations on visits to Grafton County Nursing Home.

Effective immediately, we are asking people to limit their visits to only those instances in which a visit is necessary; in instances such as end-of-life scenarios. Also, during these limited visits, we ask that visitors only interact with their loved one and not interact with any other residents or staff. **I want to emphasize that we do not have a confirmed case of Covid-19 in Grafton County Nursing Home.** We believe you would agree that the health and safety of our residents' should be our top concern and that we should all be committed to doing everything we can to protect them and this is why we are taking this step.

We will do our best to make every effort to communicate with families and visitors, throughout the duration of limited visitation to Grafton County Nursing Home. As the CDC, CMS and the state of New Hampshire, announce new recommendations on the response and management of the Covid-19 virus, we will try to communicate how these recommendations impact our home. Please feel free to contact me with any questions at 603-787-6971 ext. 4000.

Thank you for your understanding and anticipated cooperation, as we work to respond to this significant and evolving public health event.

Sincerely,

Craig J. Labore

**UP
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Use respiratory, cough, and hand hygiene

- Cover coughs and sneezes with a tissue. Dispose used tissues immediately in a disposable container.
- Wash your hands often with soap and water, especially after coughing or sneezing. If soap and water are not available, use a hand sanitizer containing 60%-95% alcohol).

- Have you recently traveled to or returned from specific countries including China, Iran, South Korea, Italy, or Japan?
- Have you recently come into contact with anyone suspected of or diagnosed with COVID-19?

If so, we ask that you please do not visit until at least 14 days from either returning to the US or from last contact with an ill person.

**Please Help
Keep Our
Residents Safe**

NOTE: If you are having any signs or symptoms of a respiratory infection such as cough, fever, sore throat, runny nose, and/or shortness of breath we ask that you do not visit at this time and check with your primary care provider.

THANK YOU FOR YOUR COOPERATION AND UNDERSTANDING